



**Electronic Security**  
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## CONVERSION INFORMATION REQUEST FORM

Please fill out the survey below regarding your Locklink to SMS software conversion and email to techsupport\_schlagesms@irco.com. We appreciate your cooperation.

Customer Information	
Name	
Address	
Title	
Phone Number	
Email Address	

Dealer Information	
Name	
Address	
Title	
Phone Number	
Email Address	

Conversion Information	
<b>1. What software are you converting from?</b> (i.e Express, Locklink 6, Locklink 7)	
<b>2. What version of SMS software is the customer converting to?</b> (i.e SMS Select v5.16, SMS Enterprise v5.3)	
<b>3. Is SMS currently in use (provide version number)?</b>	
3a. If you answered yes to question 3, please provide technical support with a backup copy of the customer database.	
<b>4. What credential types are being used in the current system?</b> (i.e. magnetic stripe, proximity, PIN, etc) List all combinations.	
4a. If you are using magnetic stripe or proximity cards, a minimum of 5 sample cards of each credential type and format must be supplied to technical support.	

<b>5. If proximity credentials are being used, what is the format and facility/site code?</b> (i.e. 37 bit, facility code 1234)	
<b>6. If magnetic stripe cards are being used, what is the format of the cards?</b> (i.e 123456789011234 where digits 1-9 is the badge number, 10-11 is the issue code and 12-15 is the site code)	
<b>7. What locks and model numbers are in use?</b> (i.e CM or CL)	
<b>8. What time zone are the locks installed in?</b> (i.e EST)	
<b>9. Will the new system include online locks?</b>	
<b>10. If online doors are being used, what types of devices/locks are being used?</b> (i.e wireless, VIP, card reader, etc)	

NOTE:

1. Audit trails from previous software are not converted into the SMS software. Therefore the existing system should be kept if there is a requirement to view the historical data.
2. The communication software for the locks will only communicate to the system the lock was programmed from. When a conversion is done, the existing audits should be collected and downloaded to LockLink. The locks will then need to be re-initialized from SMS.
3. Time zones should be checked to make sure everything converted properly.
4. SMS does not support rabbit controllers, e-bolt, mechanical doors (in LLE these were allowed), hand readers, or iflex doors (importer generates warnings for these types of devices)
5. The conversion does not directly translate auto unlock functionality (typically used to lock doors that have been left toggled open). The data that has been converted into SMS for these auto unlocks needs to be deleted. Then lockdowns need to be configured in SMS to replace these.